

PLAYBALL INC. Platform Terms of Service & Privacy Policy

Last Updated: March 2026

This document governs your use of the PlayBall platform and explains how your data is collected, used, and protected.

1. Introduction

Welcome to **PLAYBALL INC.** (“PlayBall,” “we,” “our,” or “us”).

This **Terms of Service & Privacy Policy** (the “Agreement”) governs your access to and use of the PlayBall website, applications, virtual economy systems, and all related services (collectively, the “**Platform**”).

By creating an account, accessing the Platform, or using any PlayBall features, you agree to this Agreement.

If you do not agree, do not use the Platform.

2. Eligibility & User Accounts

2.1 Age Requirements

- You must be at least **13 years old** to use PlayBall.
- If you are under **18**, you confirm you have consent from a parent or legal guardian.
- We may request proof of age or guardian consent at any time.

2.2 Account Responsibility

You are responsible for:

- Maintaining the confidentiality of your login credentials
- All activity conducted under your account
- Notifying us immediately of any unauthorized access

PlayBall is not responsible for losses resulting from compromised or shared accounts.

2.3 One Account Policy

Users may maintain **one (1) account only**, unless explicitly approved by PlayBall.

Multiple accounts, identity misrepresentation, or attempts to gain unfair advantages may result in immediate termination.

3. Virtual Economy & Platform Features

3.1 Virtual Assets

The Platform includes virtual elements such as:

- PlayCoins
- Player Pixels
- Leaderboard statistics
- Achievements and rewards

These are **digital items with no real-world monetary value**.

Users receive a **limited, revocable license to access these items solely within the Platform**.

3.2 No Real-World Value

All virtual assets, including Player Pixels, have **no monetary value outside the Platform** and are purely fictional representations.

3.3 Entertainment-Only Platform

PlayBall is an entertainment-based virtual trading simulation. It is **not**:

- Gambling
- Fantasy sports wagering
- A stock market
- An investment platform
- A predictor of real-world financial outcomes

3.4 Promotional & Referral PlayCoins

Promotional PlayCoins:

- May convert into standard PlayCoins only after completing specified in-app actions
- May expire
- Cannot be cashed out
- May be restricted in use

PlayBall may modify or revoke promotional rules at any time.

3.5 Pixel Pricing & Volatility

Player Pixel prices may fluctuate due to user activity, system logic, data inputs, or other factors.

You accept all risk associated with:

- Price volatility
- Market shifts
- User sell-offs
- System fluctuations
- API delays or inaccuracies

PlayBall is not liable for outcomes related to virtual price movement.

4. User Conduct

You agree that you will **not**:

- Violate laws or regulations
- Manipulate Pixel prices or gameplay mechanics
- Use bots, scrapers, or automation
- Exploit bugs or vulnerabilities
- Harass, abuse, or impersonate others
- Interfere with servers, APIs, or data systems
- Upload malicious content
- Engage in fraudulent payments or chargebacks

Violations may result in suspension or permanent termination.

5. Payments, Billing & Refunds

5.1 Purchases

Purchases of PlayCoins or in-game features may require valid payment information and authorization.

All purchases are **final**.

5.2 No Refund Policy

All digital purchases are **non-refundable**, including:

- Accidental purchases
- Unused balances
- Expired promotions
- Account suspensions
- Downtime or dissatisfaction

PlayBall is not obligated to issue refunds under any circumstances.

5.3 Chargebacks

Chargeback attempts may result in:

- Account termination
- Loss of platform access
- Debt collection actions
- Legal remedies

6. Platform Availability & Data Sources

6.1 Availability Disclaimer

The Platform may experience outages, maintenance, bugs, feature changes, or third-party data delays.

Uninterrupted or error-free access is not guaranteed.

6.2 Sports Data Disclaimer

Player data may be sourced from third-party providers.

We do not guarantee data accuracy, timeliness, or completeness.

Data issues may affect gameplay or pricing.

7. Intellectual Property

All trademarks, logos, software, graphics, player renderings, and content are owned or licensed by PlayBall.

Users may not:

- Copy or reproduce system logic
- Reverse-engineer the Platform

- Use PlayBall assets commercially
- Claim ownership of PlayBall content

All rights reserved.

8. Suspension & Termination

PlayBall may suspend or terminate accounts that violate this Agreement or pose legal, security, or operational risks.

Upon termination, users forfeit access to all virtual items and balances.

No refunds will be issued.

9. Disclaimers & Liability

9.1 Disclaimer of Warranties

The Platform is provided “**as is**” and “**as available**”.

We do not guarantee:

- Content accuracy
- Platform performance
- Virtual economy reliability
- User satisfaction

Use is at your own risk.

9.2 Limitation of Liability

To the maximum extent permitted by law, PlayBall is not liable for:

- Loss of virtual assets
- Financial losses
- Data inaccuracies
- Downtime
- Unauthorized access
- User disputes
- Incidental or consequential damages

Your sole remedy is to stop using the Platform.

10. Privacy Policy

10.1 Information We Collect

We may collect:

- Personal information (name, email, DOB if required)
- Account and gameplay data
- Transaction history
- Device and usage data
- Cookies and analytics data

Payment data is processed by third-party providers (e.g., Stripe).

10.2 Use of Information

Data is used to:

- Operate and maintain the Platform
- Process transactions
- Improve features and performance
- Prevent fraud and abuse
- Communicate account-related information
- Comply with legal obligations

10.3 Information Sharing

We do **not sell** personal data.

Information may be shared with trusted providers (payments, analytics, email, hosting) or when legally required.

10.4 Data Security

We use industry-standard safeguards including encryption, secure storage, access controls, monitoring, and backups.

No system is completely secure, but we actively protect user data.

10.5 Data Rights

Depending on jurisdiction, users may request access, correction, deletion, portability, or opt out of marketing.

Account closure requests may retain limited data for legal or security reasons.

10.6 Children's Privacy

PlayBall does not knowingly collect data from children under 13.

Any such data will be deleted upon discovery.

11. Governing Law

This Agreement is governed by the laws of the **State of Delaware, USA**.

All disputes must be resolved exclusively in Delaware courts.

12. Modifications

We may update this Agreement at any time.

Continued use of the Platform constitutes acceptance of any changes.

13. Contact

For legal, privacy, or support inquiries:

Email: eliredmond.playball@gmail.com